

NEW CUSTOMER INFORMATION SHEET

Welcome to Pinedale Natural Gas (PNG). We are happy to serve you. Information regarding our Natural Gas Service and the policies and regulations of PNG and the Wyoming Public Service Commission (PSC) and more can be found on our website, PinedaleGas.com. To receive an estimated cost to install a service line on your property, please complete the forms included with this packet and return them to our office at 108 N Jackson Ave. or through the Postal Service to: Pinedale Natural Gas, PO Box 649, Pinedale, WY 82941 or by Email to: sales@pinedalegas.com. This information is for our use only, and is not released to others without your permission.

Cost break down for New Service Lines:

275 Meter – Residential (if your connected appliances are rated up to 300,000 BTU per hour)

\$1000.00 Includes meter set & up to 100 ft. Excavation and Pipe – If you choose to do your own excavation PNG will extend a credit of \$1.00 per foot – **PNG pays first \$500.00**

415 Meter - Large Residential/Small Commercial (loads up to 750,000 BTU per hour)

\$1250.00 Includes meter set & up to 100 ft. Excavation and Pipe – If you choose to do your own excavation PNG will extend a credit of \$1.00 per foot – **PNG pays first \$500.00**

Please contact PNG for any larger types of meters for pricing.

Additional Service Line length (over the first 100 ft) is typically charged at \$2.00 per foot (including excavation and pipe).

To have a Natural Gas Service Line installed on your property:

1. Please Complete and Return the Estimation Application and Notification of Responsibility to the PNG Business Office.
2. A PNG Technician will examine property for correct positioning of Service Line and Meter and provide a Cost Estimate. Upon acceptance of the Estimate an Invoice for payment will be provided to the customer.
3. Payment for *New Service Line* must be received **BEFORE** work can begin.
4. PNG Customers must agree to allow PNG Technicians access to the meter at all times.

PNG office hours are 8 am through 5 pm Monday through Friday, except major holidays. Our shop and office are located at 108 North Jackson Avenue in Pinedale. PNG Technicians can be reached **at any time** at (307) 367-4427 for gas leak reports and other emergency services.

Our billing period generally runs through the 27th of each month (weekends and holidays may cause a slight variation). Bills are mailed by the **first of the month and are due by the 10th**. Payments can be made by Mail to PO Box 649; in person or at the drop box at our office 108 N Jackson Ave; by phone with Debit /Credit Card to 367-4427; or Online at PinedaleGas.com. *Budget Billing* is available after one year of service, to calculate seasonal changes in payments. Budget Billing runs from the May billing period through the next April billing period. A minimum Customer Charge of \$15 will be charged each billing cycle.

All amounts past due over 30 days will accrue interest at 1.5% per month (18% annual). Accounts past due 60 days and over are subject to disconnection from service and will receive a termination notice seven days prior to disconnection. If service is shut off, a \$25.00 reconnection fee will be charged and an additional Security Deposit will be required (\$100 Residential, \$300 Commercial). A \$25.00 fee will be charged for all Non-Sufficient Funds checks.

Please feel free to call our office or visit our Website-Pinedalegas.com- if you have any other questions. Thank you for your cooperation, and welcome to Pinedale Natural Gas!

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Natural gas prices are currently \$.64 cents a therm. And in the last 10 years has never been over \$1.78 a therm. 1 Therm equals 1.1 gallons of propane.

Natural Gas is the Best Option for your Pinedale Home!

COST: PNG rates average 2/3 the cost of propane and ½ the cost of electricity for heating, hot water and cooking.

CONVENIENCE: Never worry about when the tank will need refilling and when a heavy truck will be on your property.

RELIABILITY: Natural gas keeps flowing when power lines are down, & there's no bottom to the "tank."

COMFORT: Gas heating is the quickest way to heat an entire home, and feels warmer than heat-pump produced heat.

EFFICIENCY: Unlike other forms of home energy, natural gas is a "direct use" fuel, going from well-head to household with very little processing.

ENVIRONMENTALLY FRIENDLY: Natural gas is the cleanest of all fossil fuels.

RESALE VALUE: Because of their higher energy costs over time, all-electric homes often lose resale value over natural gas houses, and propane tanks are an unsightly addition to any landscape!

Learn more about the benefits of natural gas for home energy at our website:
www.PinedaleGas.com



NOTIFICATION of SERVICE LINE RESPONSIBILITY CUSTOMER-OWNED BURIED PIPE

PLEASE READ: The US DOT requires operators of gas distribution systems to notify all customers about the maintenance of **customer-owned buried piping**. This notification should be sent one time to each customer. *[Department of Transportation regulations at 49 CFR Part 192.16]*

Pinedale Natural Gas is not responsible for maintaining **anything** downstream of the gas meter. If you have buried gas lines downstream of your gas meter, you should have them periodically checked for leaks or corrosion. Any problems you find should be promptly repaired.

The gas utility cannot do this work. We will refer you to local plumbing or heating contractors who can assist in location, inspection and repairing your buried piping and other gas facilities.

Customer Acknowledgement

I understand Pinedale Natural Gas **is not responsible** for any buried service lines or gas piping downstream of the meter on my property.

Customer Name: _____ (print)

Service Address: _____

Signature: _____ Date _____

Thank you for your interest in natural gas service. To ensure an accurate estimate is given to you, PNG needs some basic information. Once PNG receives the below information you will be provided with an estimate in a timely manner.

Residential use Commercial use
 Existing Service Line New Service
 Connected Load _____,000 Input BTU/Hr
 Range Water Heater Dryer
 Furnace Gas Log Other
 Service Size 3/4" 2" Length _____ ft
 Main Size 2" 4" Length _____ ft
 Customer-owned piping notification - yes no

****ESTIMATE EXPIRES IN 30 DAYS-Date**

New Service line	\$ <u>1000.00</u>
Town Excavation Permit-dirt	\$ _____
Town Excavation Permit-asphalt	\$ _____
Town Required Bond	\$ _____
Additional Footage	\$ _____
PNG New Service Line Credit	\$ <u>-500.00</u>
PNG Excavation Credit	\$ _____
Other _____	\$ _____
Estimated*Total Customer Cost \$ _____	

*****Final Pricing given upon construction completion.**

 Service Location/Physical Address

 Applicant

 Email Address

 Mailing Address

 Telephone

 City State Zip Emergency Contact Phone

PLEASE READ: Customer will be responsible for marking the location of extended utility lines, sprinkler systems and other underground obstacles not covered under One Call service; and for restoring grass, landscaping & underground obstacles disturbed by installation of facilities on customer's property. The ownership of the main, service line and meter shall vest in PNG, who shall assume operation and maintenance thereof. Customer will allow access to meter at all times. Customer shall assume all responsibility for gas piping, appliances and gas utilization equipment downstream of PNG's meter. Such customer-owned piping and equipment shall conform to the latest revision of National Fuel Gas Code.

It is mutually agreed that PNG will make available and Customer will accept, gas service as soon as practical. PNG will install all utility facilities under the terms of the Gas Service Rules & Regulations currently on file with Wyoming Public Service Commission. Customer agrees to initiate gas service within 45 days of PNG's installation of a gas riser installed at Customer's request, whether or not gas is utilized by Customer. Customer will allow access to meter at all times. Customer agrees to pay in full the above cost to PNG prior to construction. Discontinuance of gas service or non-gas use does not cease the customer's obligation to pay the cost of the service extension or monthly customer service charge of \$15.00.

***By signing below, I agree to abide by the above terms; that an estimate will be provided to me upon PNG receipt of this information; I understand that installation will not occur until the estimated cost is paid in full. I agree to promptly pay my monthly billing for gas service from PNG.*

 Applicant Signature Date

 Customer Tax ID # or Social Security Number

I have received Notification of Service Line Responsibility:

***See Pg. 3 Initial _____ Date _____